The Consumer Duty Champion for the Highbourne Group: Contact details

For all matters related to the provision of consumer finance/credit the Highbourne Group has appointed **Tony Buffin**, Non Executive Chairman of Melbourne Topco Limited (the parent company of Highbourne Group Limited) to act as the Highbourne Group's **consumer duty champion** for all Highbourne Group companies providing consumer finance.

Mr Buffin fulfills this role independent of the Executive and with the support of the Legal & Compliance team.

Contact can be made via:

legalandcompliance@cityplumbing.co.uk

Russell Deards

Director of Legal & Compliance

Highbourne Group

December 2024.